

Incorporating Level of Effort Paradata in Nonresponse Adjustments

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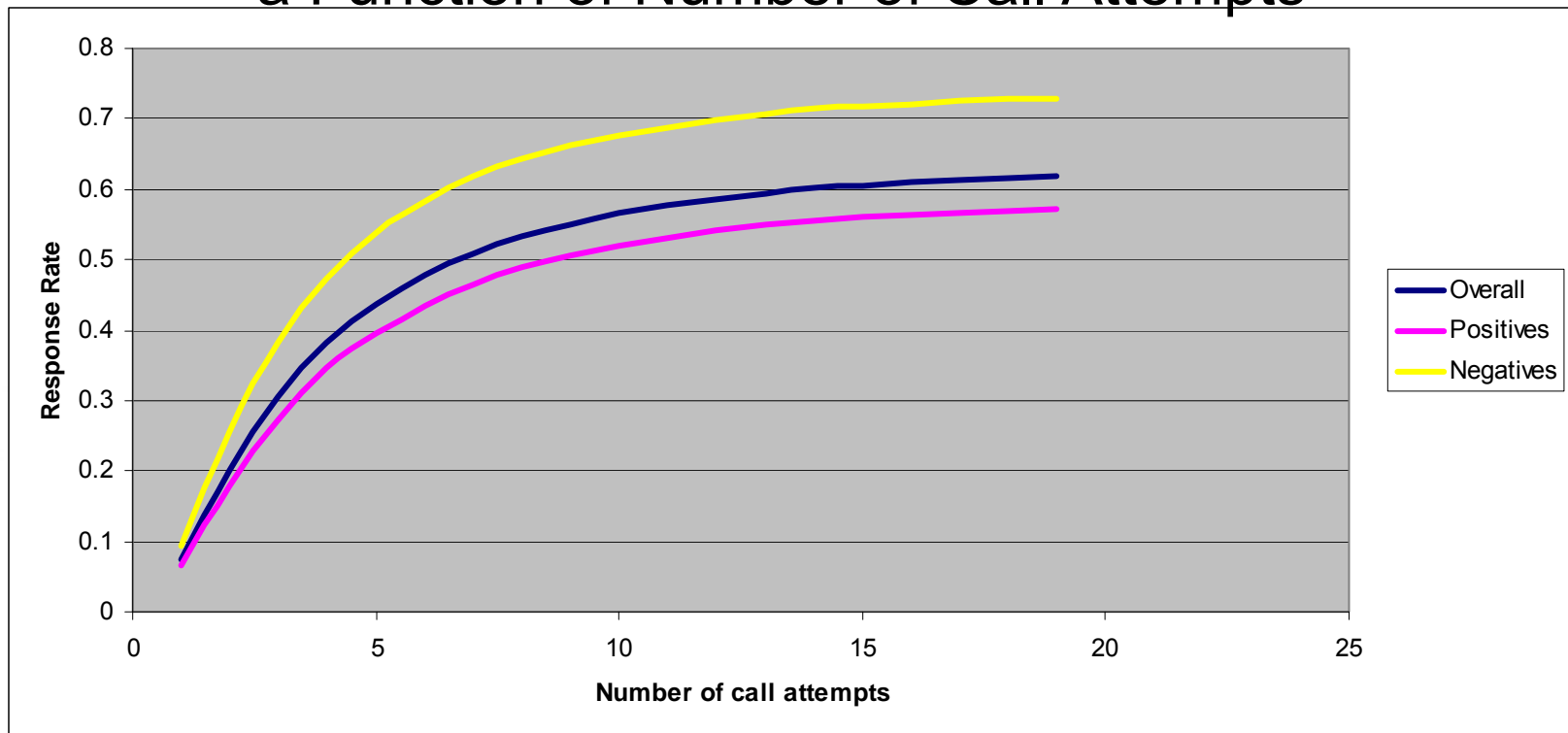
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Outline of this talk

- Brief review of the literature
- Discussion of some issues in using LOE paradata
- Simple callback model for dichotomous variables
- Estimation via the EM algorithm
- Testing and adjusting for nonignorable nonresponse (NINR) bias
- Application to the National Survey on Drug Use and Health (NSDUH)
- Summary and Future Directions

What information does LOE paradata contain about response propensity?

Response Rate for Positives, Negatives and Overall as a Function of Number of Call Attempts



How can these data be used to inform the nonresponse (NR) bias mitigation process?

- Determine which variables are most subject to NR bias.
- Determine the severity of nonignorable nonresponse (NINR) bias in estimates adjusted for ignorable NR.
- Monitor NR bias during data collection for optimal reallocation of NR conversion resources.
- Adjust for NR bias in the absence of auxiliary data used as adjustment controls
- Adjust for NINR bias

What prior research has been conducted on the use of callback data for NR adjustment?

Early papers

- H.O. Hartley (1946); Politz-Simmons (1949); Simmons (1954) – Based upon retrospective reports of availability. Crude but sometimes effective.
- Remaining literature is divided between two approaches
 - Regression modeling
 - Probability modeling

Modeling Approaches

Regression Modeling

- (Alho, 1990; Anido-Valdez, 2000; Wood, White & Hotopf, 2006)
- Models response propensity at each attempt as a function of partially missing and fully observed predictors
- Inverse predicted propensities are used as weight adjustments
- Uses an modified conditional likelihood method of estimation.
- Provides weights that adjust for NINR

Modeling Approaches (cont'd)

Probability Modeling

- (Drew-Fuller, 1980; Potthoff, Manton, Woodbury, 1993; Biemer & Link, 2007)
- Models the probability of observation in each cell of the data summary table
- Simultaneously estimates the prevalence of the cross-classifications variables along with the NR parameters
- Partially observed variables completed via the EM algorithm
- Estimates NR propensity components that can be used to build weights that adjust for NINR

What results have been achieved?

- Little has been done to address real-world complexities.
 - Biemer/Link approach was a step in this direction
- Models specifying contact probabilities only have limited applicability for interview surveys.
- No rigorous evaluation of bias reduction capability
 - Validity of the approaches demonstrated on artificial populations or from model fit statistics.
- Studies have shown that NR bias reduction can be dramatic albeit at the cost of increasing variance.

Typical Interview Survey Data Summary Table for a Binary Response Variable, y

| Call Attempt | Interviewed $y = 1$ $y = 2$ | | Ref/Oth NR $y = 1$ or 2 | NC (noncontact) $y = 1$ or 2 | Censored NC $y = 1$ or 2 |
|---------------|--------------------------------|-----------|------------------------------|-----------------------------------|-------------------------------|
| 1 | n_{111} | n_{211} | n_{+12} | n_{+13} | n_{+1c} |
| 2 | n_{121} | n_{221} | n_{+22} | n_{+23} | n_{+2c} |
| ... | ... | ... | ... | | ... |
| a | n_{1a1} | n_{2a1} | n_{+a2} | n_{+a3} | n_{+ac} |
| ... | ... | ... | ... | | ... |
| A (truncated) | n_{1A1} | n_{2A1} | n_{+A2} | n_{+A3} | n_{+Ac} |

Censored case → (prematurely) finalized as NC cases

| Call Attempt | Interviewed $y = 1$ $y = 2$ | | Ref/Oth NR $y = 1$ or 2 | NC (noncontact) $y = 1$ or 2 | Censored NC $y = 1$ or 2 |
|---------------|--------------------------------|-----------|------------------------------|-----------------------------------|-------------------------------|
| 1 | n_{111} | n_{211} | n_{+12} | n_{+13} | n_{+1c} |
| 2 | n_{121} | n_{221} | n_{+22} | n_{+23} | n_{+2c} |
| ... | ... | ... | ... | | ... |
| a | n_{1a1} | n_{2a1} | n_{+a2} | n_{+a3} | n_{+ac} |
| ... | ... | ... | ... | | ... |
| A (truncated) | n_{1A1} | n_{2A1} | n_{+A2} | n_{+A3} | n_{+Ac} |

Truncated case → completed after the maximum number of attempts specified by the model; treated as NCs

| Call Attempt | Interviewed $y = 1$ $y = 2$ | | Ref/Oth NR $y = 1$ or 2 | NC (noncontact) $y = 1$ or 2 | Censored NC $y = 1$ or 2 |
|----------------|--------------------------------|-----------|------------------------------|-----------------------------------|-------------------------------|
| 1 | n_{111} | n_{211} | n_{+12} | n_{+13} | n_{+1c} |
| 2 | n_{121} | n_{221} | n_{+22} | n_{+23} | n_{+2c} |
| ... | ... | ... | ... | | ... |
| a | n_{1a1} | n_{2a1} | n_{+a2} | n_{+a3} | n_{+ac} |
| ... | ... | ... | ... | | ... |
| A (max att.) | n_{1A1} | n_{2A1} | n_{+A2} | n_{+A3} | n_{+Ac} |

NC cases at attempt a are available at attempt $a+1$.

| Call Attempt | Interviewed $y = 1$ $y = 2$ | | Ref/Oth NR $y = 1$ or 2 | NC (noncontact) $y = 1$ or 2 | Censored NC $y = 1$ or 2 |
|---------------|--------------------------------|-----------|------------------------------|-----------------------------------|-------------------------------|
| 1 | n_{111} | n_{211} | n_{+12} | n_{+13} | n_{+1c} |
| 2 | n_{121} | n_{221} | n_{+22} | n_{+23} | n_{+2c} |
| ... | ... | ... | ... | | ... |
| a | n_{1a1} | n_{2a1} | n_{+a2} | n_{+a3} | n_{+ac} |
| ... | ... | ... | ... | | ... |
| A (truncated) | n_{1A1} | n_{2A1} | n_{+A2} | n_{+A3} | n_{+Ac} |

What are some issues that arise in callback modeling?

- What constitutes an attempt?
 - Definition varies by mode of data collection
 - E.g., is several calls within several hours 1 attempt or multiple attempts
 - Use the definition that is most predictive of the model parameters
- What constitutes a contact?
 - First contact with anyone in the HH?
 - First contact with sample person or guardian?
 - The contact that determines final disposition of the case (i.e., interview, refused, other)
 - Other?

- How should censoring and truncation be modeled?
 - If censoring mechanism is independent of y , it can be ignored.
 - However, standard errors of model parameters will be larger.
- How should weighting be handled in the modeling process?
 - Unweighted data – e.g., $\Pr(i\text{th unit responds} \mid i\text{th unit is sampled})$
 - Weight for probabilities of selection
 - Weight for selection probs and NR using ignorable NR models
- What callback model should be used?
 - Regression model does not adapt well to these complexities
 - Probability model adapts well but has other shortcomings

Essential Idea: Model missing data mechanism and ...

| Call Attempt | Interviewed $y = 1$ | $y = 2$ | Ref/Oth NR $y = 1$ or 2 | Censored NC $y = 1$ or 2 |
|---------------|------------------------|-----------|------------------------------|-------------------------------|
| 1 | n_{111} | n_{211} | n_{+12} | n_{+1c} |
| 2 | n_{121} | n_{221} | n_{+22} | n_{+2c} |
| ... | ... | ... | ... | ... |
| a | n_{1a1} | n_{2a1} | n_{+a2} | n_{+ac} |
| ... | ... | ... | ... | ... |
| A (truncated) | n_{1A1} | n_{2A1} | n_{+A2} | n_{+Ac} |

...complete the table.

| | Interviewed | | Refusals/Other NR | | Censored | |
|---------|-------------|-----------|-------------------|-----------|-----------|-----------|
| Attempt | $y=1$ | $y=2$ | $y=1$ | $y=2$ | $y=1$ | $y=2$ |
| 1 | n_{111} | n_{211} | n_{112} | n_{212} | n_{113} | n_{213} |
| ... | ... | ... | ... | ... | ... | ... |
| a | n_{1a1} | n_{2a1} | n_{1a2} | n_{2a2} | n_{1a3} | n_{2a3} |
| ... | ... | ... | ... | ... | ... | ... |
| A | n_{1A1} | n_{2A1} | n_{1A2} | n_{2A2} | n_{1A3} | n_{2A3} |
| Totals | n_{1+1} | n_{2+1} | n_{1+2} | n_{2+2} | n_{1+3} | n_{2+3} |

This will yield a model unbiased estimate of prevalence.

| | Interviewed | | Refusals/Other NR | | Censored | |
|---------------|-------------|-----------|-------------------|-----------|-----------|-----------|
| Attempt | y=1 | y=2 | y=1 | y=2 | y=1 | y=2 |
| 1 | n_{111} | n_{211} | n_{112} | n_{212} | n_{113} | n_{213} |
| ... | ... | ... | ... | ... | ... | ... |
| <i>a</i> | n_{1a1} | n_{2a1} | n_{1a2} | n_{2a2} | n_{1a3} | n_{2a3} |
| ... | ... | ... | ... | ... | ... | ... |
| <i>A</i> | n_{1A1} | n_{2A1} | n_{1A2} | n_{2A2} | n_{1A3} | n_{2A3} |
| <i>Totals</i> | n_{1+1} | n_{2+1} | n_{1+2} | n_{2+2} | n_{1+3} | n_{2+3} |

Estimate prevalence:
$$\hat{\pi} = \frac{n_{1+1} + n_{1+2} + n_{1+3}}{n}$$

Basic Call-back Model for Binary Response

Notation

Let

- a = call attempt;
= 1,...,A
- b = call outcome;
=1 for interview,
=2 for refusal/other nr
=3 for noncontact

Basic Call-back Model for Binary Response

π = true prevalence

$\alpha_{y,a}$ = Pr(contact at attempt a | y)

$\beta_{y,a}$ = Pr($b = 1$) = Pr(interview | y , contact at attempt a)

$1 - \beta_{y,a}$ = Pr($b = 2$) = Pr(refusal/oth NR | y , contact at attempt a)

δ = Pr(censored at attempt a)

Simple Call-back Model for Binary Response

Assume:

$$\alpha_{y,a} = \alpha_y \text{ for all } a$$

$$\beta_{y,a} = \beta_y \text{ for } a$$

For a binary response variable, y , this results in six parameters: $\pi, \alpha_1, \alpha_2, \beta_1, \beta_2$, and δ

Cell Frequencies and Probabilities

| | Interviewed | | Refusals/ Other NR | Censored NCs |
|--------------------------------|-------------|-------------|--|--|
| | $y=1$ | $y=2$ | y is unknown | y is unknown |
| Cell freq $a = 1, \dots, A$ | n_{1a1} | n_{2a1} | n_{+a2} | n_{+a3} |
| Prob $a = 1, \dots, A$ | π_{1a1} | π_{2a1} | π_{+a2} $= \pi_{1a2} + \pi_{2a2}$ | π_{+a3} $= \pi_{1a3} + \pi_{2a3}$ |

Probabilities for Basic Model

Interview: $y=1$ $\pi_{1a1} = (1 - \delta)^{a-1} [\pi(1 - \alpha_1)^{a-1} \alpha_1 \beta_1]$

Interview: $y=2$ $\pi_{2a1} = (1 - \delta)^{a-1} [(1 - \pi)(1 - \alpha_2)^{a-1} \alpha_2 \beta_2]$

Refused $\pi_{+a2} = (1 - \delta)^{a-1} [\pi(1 - \alpha_1)^{a-1} \alpha_1 (1 - \beta_1)$
 $+ (1 - \pi)(1 - \alpha_2)^{a-1} \alpha_2 (1 - \beta_2)]$

NC – Censored $\pi_{+a3} = (1 - \delta)^{a-1} \delta [\pi(1 - \alpha_1)^a + (1 - \pi)(1 - \alpha_2)^a]$

EM Algorithm to Estimate Parameters

E-step at t th iteration

Refusals $\hat{n}_{1a2}^{[t]} = n_{+a2} \frac{\hat{\pi}_{1a2}^{[t]}}{\hat{\pi}_{1a2}^{[t]} + \hat{\pi}_{2a2}^{[t]}}, \quad \hat{n}_{2a2}^{[t]} = n_{+a2} \frac{\hat{\pi}_{2a2}^{[t]}}{\hat{\pi}_{1a2}^{[t]} + \hat{\pi}_{2a2}^{[t]}}$

NC-censored $\hat{n}_{1a3}^{[t]} = n_{+a3} \frac{\hat{\pi}_{1a3}^{[t]}}{\hat{\pi}_{1a3}^{[t]} + \hat{\pi}_{2a3}^{[t]}}, \quad \hat{n}_{2a3}^{[t]} = n_{+a3} \frac{\hat{\pi}_{2a3}^{[t]}}{\hat{\pi}_{1a3}^{[t]} + \hat{\pi}_{2a3}^{[t]}}$

EM Algorithm to Estimate Parameters

M-step at $(t+1)$ th iteration

$$\hat{\alpha}_1^{[t+1]} = \frac{\sum_a (n_{1a1} + \hat{n}_{1a2}^{[t]})}{\sum_a a(n_{1a1} + \hat{n}_{1a2}^{[t]} + \hat{n}_{1a3}^{[t]})}; \quad \hat{\alpha}_2^{[t+1]} = \frac{\sum_a (n_{2a1} + \hat{n}_{2a2}^{[t]})}{\sum_a a(n_{2a1} + \hat{n}_{2a2}^{[t]} + \hat{n}_{2a3}^{[t]})}$$

$$\hat{\beta}_1^{[t+1]} = \frac{\sum_a n_{1a1}}{\sum_a (n_{1a1} + \hat{n}_{1a2}^{[t]})}; \quad \hat{\beta}_2^{[t+1]} = \frac{\sum_a n_{2a1}}{\sum_a (n_{2a1} + \hat{n}_{2a2}^{[t]})}$$

$$\hat{\delta} = \frac{\sum_a n_{+a3}}{n}$$

Estimate of Prevalence

$$\pi^{[t+1]} = \frac{\sum_a (n_{1a1} + \hat{n}_{1a2}^{[t]} + \hat{n}_{1a3}^{[t]})}{\sum_y \sum_a (n_{ya1} + \hat{n}_{ya2}^{[t]} + \hat{n}_{ya3}^{[t]})}$$

Tests of Ignorability

$$H_0 : \alpha_1 = \alpha_2 \text{ and } \beta_1 = \beta_2$$

$$H_1 : \alpha_1 \neq \alpha_2 \text{ and } \beta_1 = \beta_2 \text{ or } H'_1 : \alpha_1 \neq \alpha_2 \text{ or } \beta_1 \neq \beta_2$$

Test statistics

$$G^2(M_0) - G^2(M_1) \sim \chi_1^2 \quad G^2(M_0) - G^2(M'_1) \sim \chi_2^2$$

$$G^2(M) = 2 \sum_c n_c \ln \frac{n_c}{\hat{n}_{c,M}}$$

Tests of Ignorability

$$H_0 : \alpha_1 = \alpha_2 \text{ and } \beta_1 = \beta_2$$

$$H_1 : \alpha_1 \neq \alpha_2 \text{ and } \beta_1 = \beta_2 \text{ or } H'_1 : \alpha_1 \neq \alpha_2 \text{ or } \beta_1 \neq \beta_2$$

Test statistics

Preferred

$$G^2(M_0) - G^2(M_1) \sim \chi_1^2$$

$$G^2(M'_0) - G^2(M_1) \sim \chi_2^2$$

$$G^2(M) = 2 \sum_c n_c \ln \frac{n_c}{\hat{n}_{c,M}}$$

Indicators of Nonignorable Bias Based on M_1

Designed to measure the magnitude of the NR bias prior to, during and after traditional NR weighting

$$\Delta G^2 = G^2(M_0) - G^2(M_1)$$

$$R = \frac{G^2(M_0) - G^2(M_1)}{G^2(M_0)}$$

$$D = \frac{G^2(M_0) / df_0 - G^2(M_1) / df_1}{G^2(M_0) / df_0}$$

Indicators of Nonignorable Bias Based on M_1

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$$\Delta G^2 = G^2(M_0) - G^2(M_1)$$

Preferred

$$R = \frac{G^2(M_0) - G^2(M_1)}{G^2(M_0)}$$

$$D = \frac{G^2(M_0) / df_1 - G^2(M_1) / df_0}{G^2(M_0) / df_0}$$

Application – National Survey on Drug Use and Health

- NSDUH is quarterly survey to estimate the prevalence of drug, alcohol and tobacco use in U.S.
- 170,000 households are screened and 67,500 interviews are conducted per year
- Response rates are approx. 90% (screener) and 78% (interview)
- Only screener respondents are used in our analysis (i.e., adjustments pertain only to interview survey nonresponse)

Current NSDUH NR Adjustment

- Uses the GEM (generalized exponential model), a logistic regression response propensity adjustment
- Incorporates 13 grouping variables and their interactions including a number of state specific components
- This model will be referred to as the GEM model
- We also considered the GEM+ model obtained by simply adding the LOE variable to the GEM model.

Definitions

- Call attempt – attempt to contact recorded by I'er; similar to call slots (morning, afternoon, evening of same day)
- Contact attempt – first call attempt resulting in face to face contact with the sample member
- Contact outcomes – interview, refused, other NR and NC (censored)

Some Research Questions Addressed in this Research

- Will the test for ignorability be rejected for key estimates?
- Is the probability callback model a valid approach remove the NINR bias?
- Which model works best?
- How do the probability model results compare with simply adding the LOE variable (i.e., number of call attempts) to the GEM model?

Some Callback Models Considered

Model

Mod0 – $\alpha_1 = \alpha_2 = \alpha$

and $\beta_1 = \beta_2 = \beta$

Homogeneous contact and interview probabilities (GEM)

Mod1 – α_1, α_2 and $\beta_1 = \beta_2 = \beta$

Homogeneous contact probs
Heterogeneous interview probs

Mod2 – $\alpha_{11}, \alpha_{12}, \alpha_{21}, \alpha_{22}$

and $\beta_1 = \beta_2 = \beta$

Same as Mod1 except contact probs change after attempt 1

Mod3 – $\alpha_1 = \alpha_2 = \alpha$ and β_1, β_2

Homogeneous contact probs
Heterogeneous interview probs

Mod4 – α_1, α_2 and β_1, β_2

Heterogeneous contact and interview probs

Our Approach

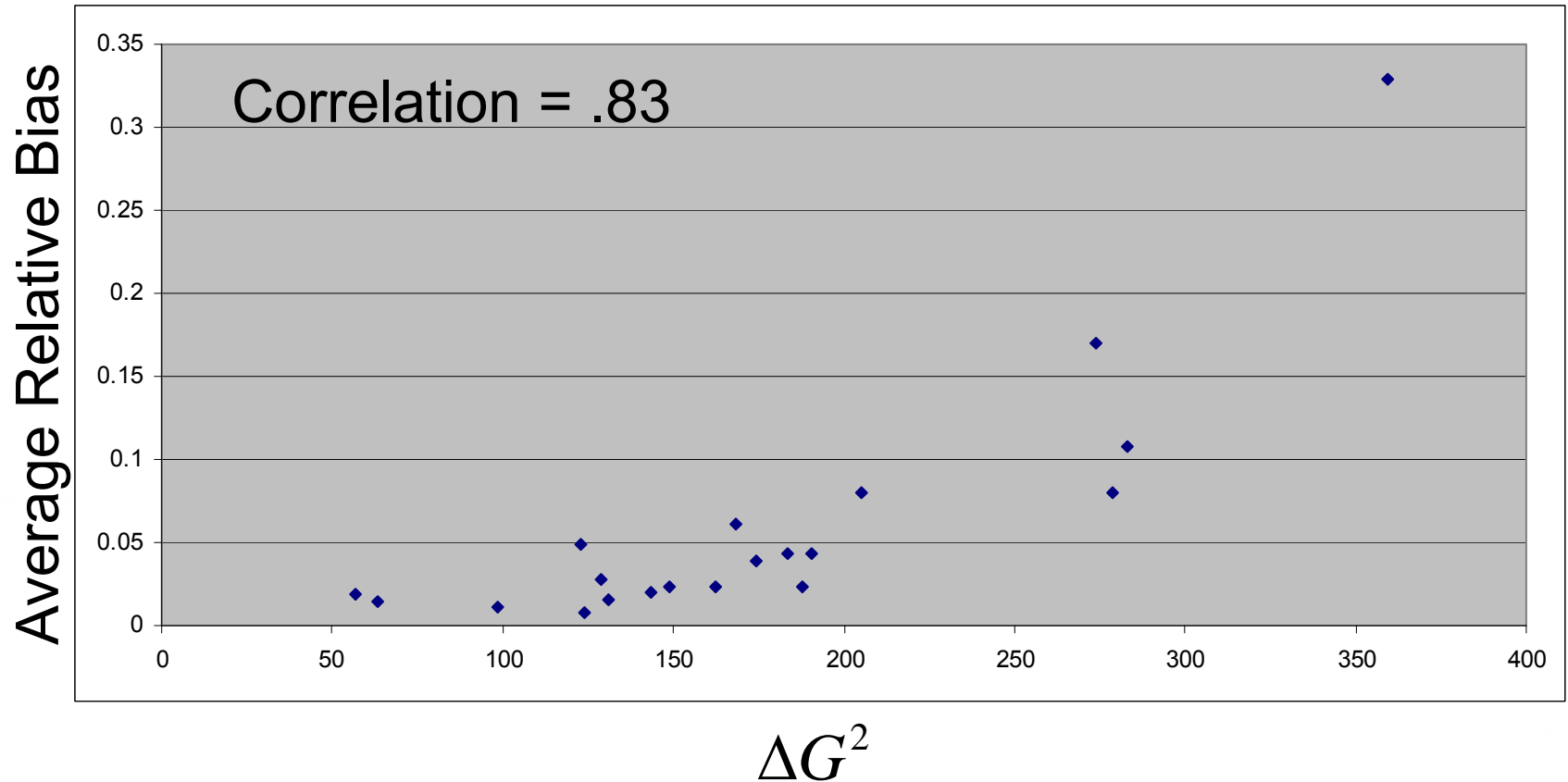
- Fit the standard GEM model to obtain estimated response propensities for each unit
 - To create NINR bias for some variable x^* , x^* was omitted from the GEM model.
 - e.g., $\text{logit}(p_i) = \mathbf{X}'_{-x^*}\boldsymbol{\beta}$ makes x^* an ignored variable in the estimation of response propensity, p_i
 - Choices for x^* included age, race and sex
- Divide the sample into 20 strata based upon the propensity, p_i
- Compare the estimates of the missing variable, x^* , across the NINR adjustment models

Tests of Ignorability

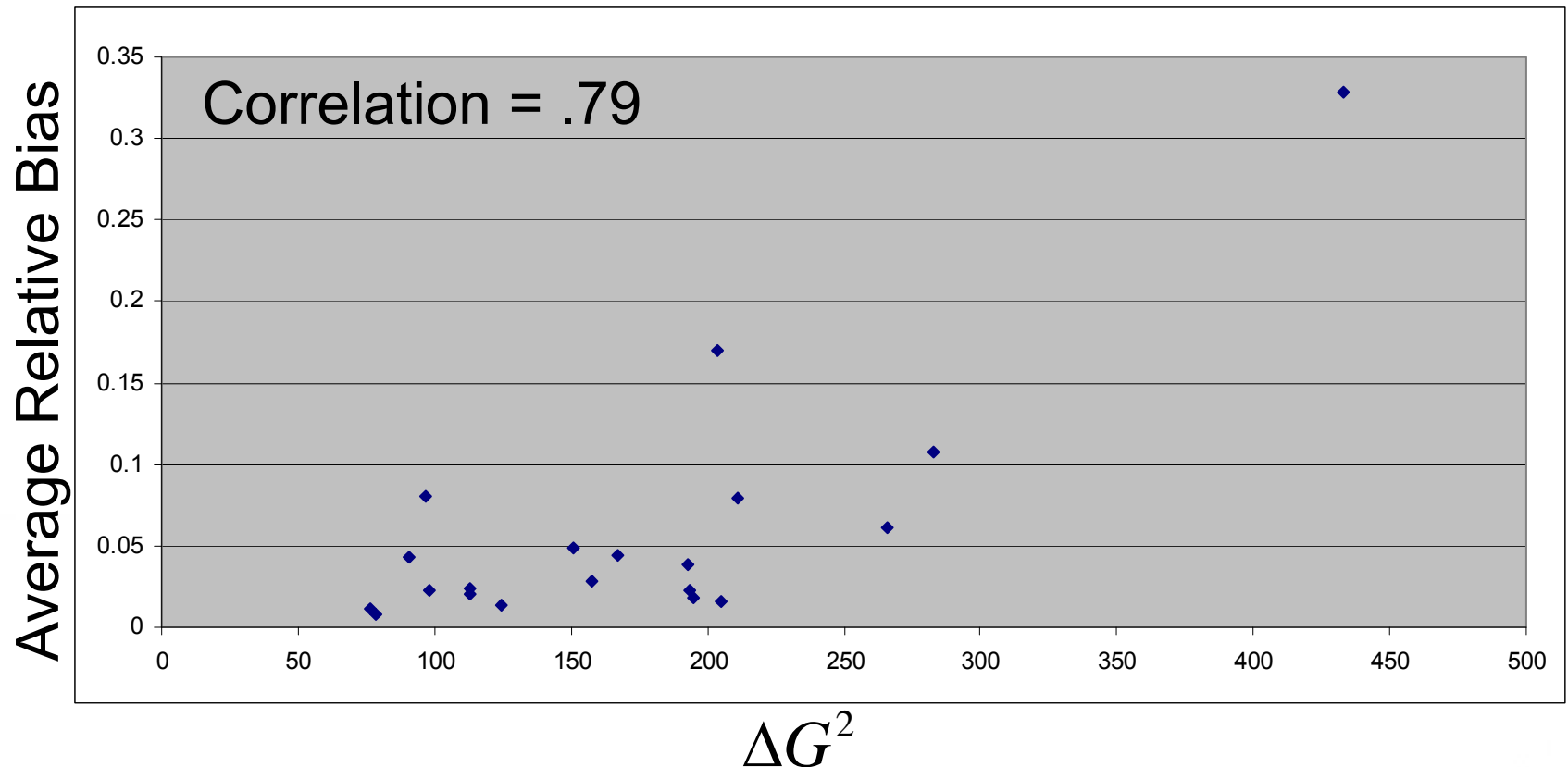
Tests of H_0 vs. H_1

| Ignored Variable, x^* | ΔG^2 | df | χ^2_{df} | $\alpha_y = \alpha$ |
|-------------------------|--------------|----|---------------|---------------------|
| Age | 174 | 4 | 9.5 | Rejected |
| Race | 172 | 4 | 9.5 | Rejected |
| Sex | 62 | 1 | 3.8 | Rejected |
| Alcohol Use | 60 | 1 | 3.8 | Rejected |
| Marijuana Use | 135 | 1 | 3.8 | Rejected |
| Cocaine Use | 165 | 1 | 3.8 | Rejected |

Average Relative Bias as a Function of ΔG^2 for 20 Propensity Strata: AGE



Average Relative Bias as a Function of ΔG^2 for 20 Propensity Strata: RACE

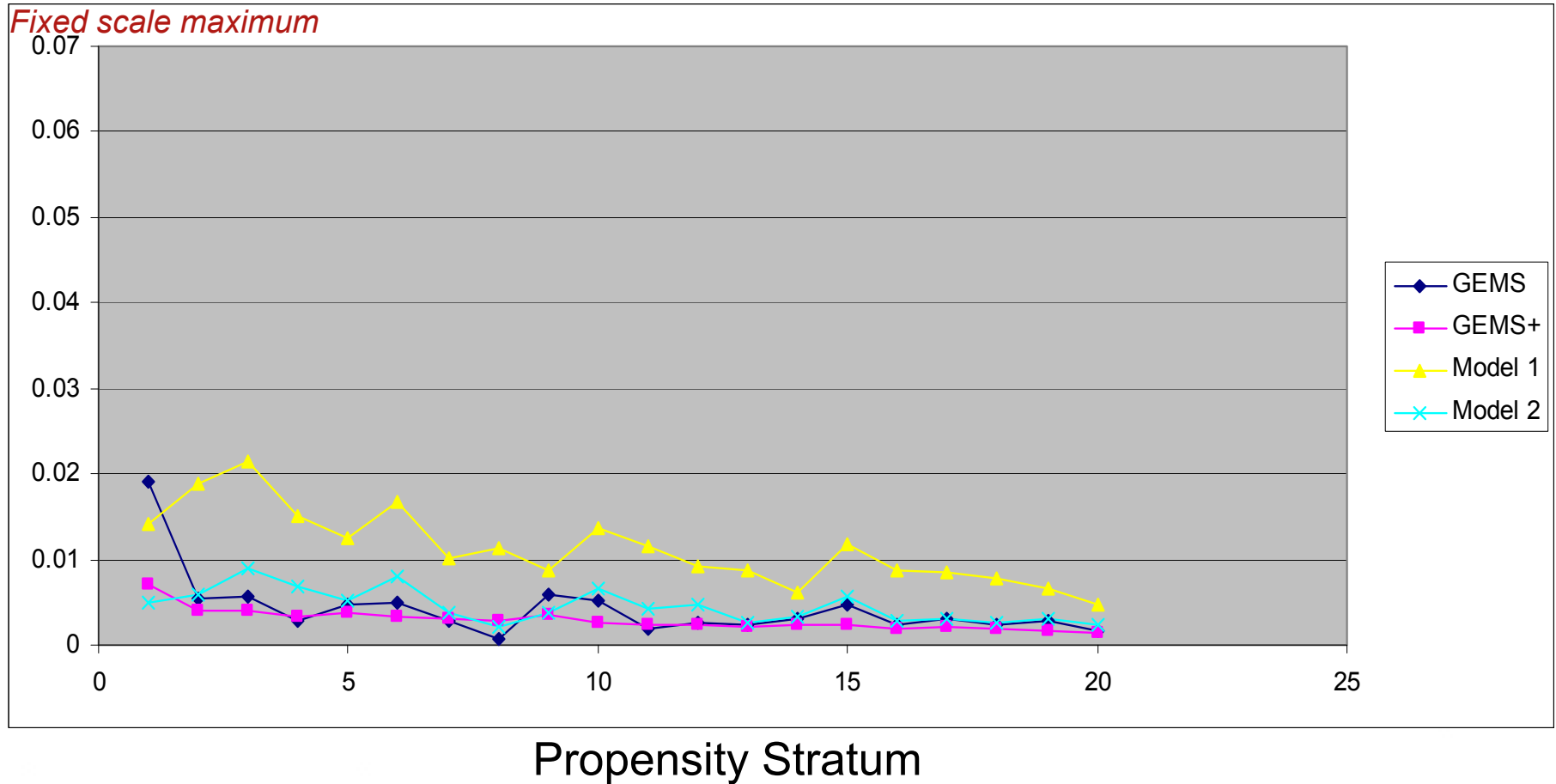


Comparison of Estimates

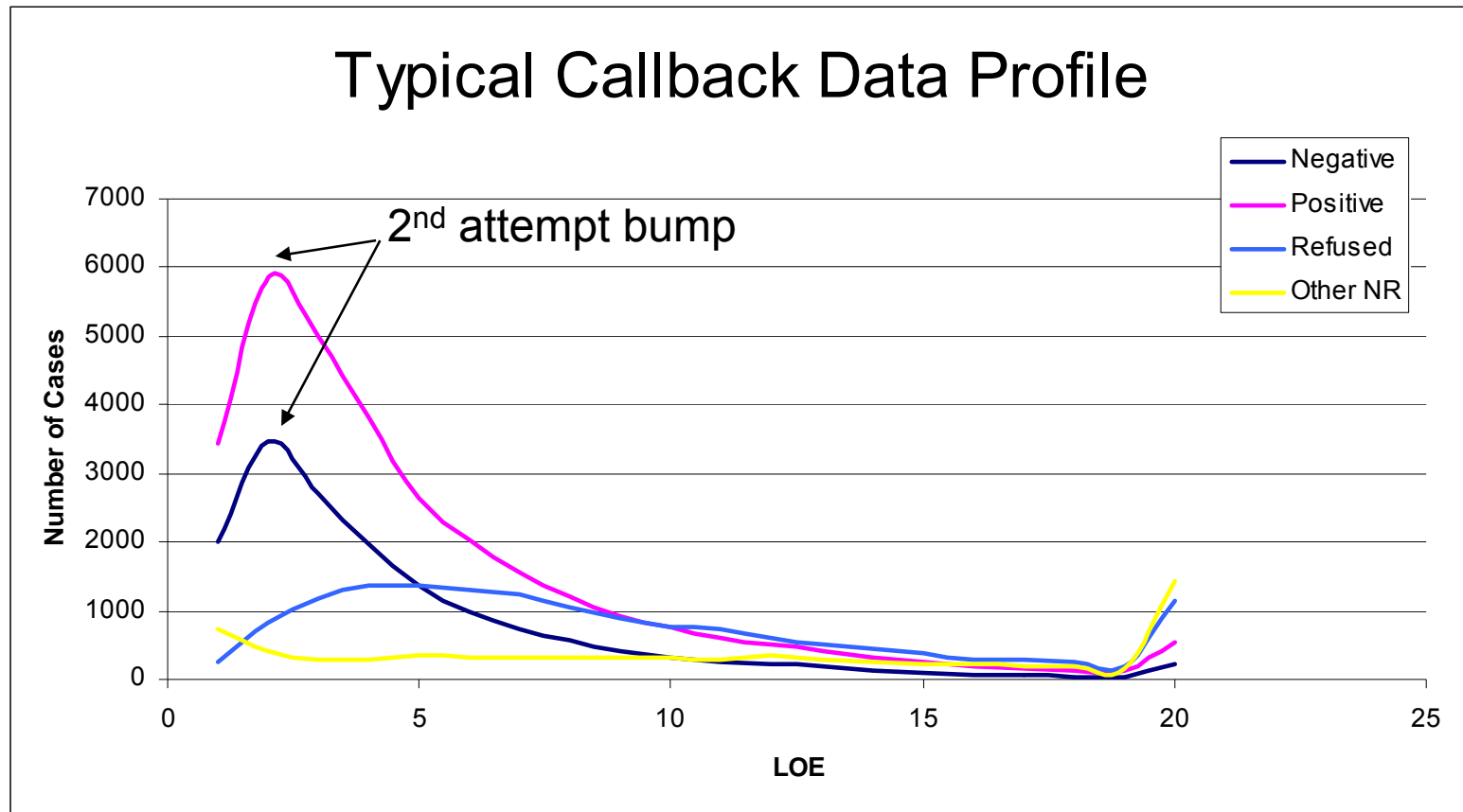
Problems with Heterogeneous β 's Models

- Heterogeneous outcome probability models (e.g., Mod3 and Mod4) performed quite poorly
- Based upon a simulation study, behavior of these models appears consistent with callback data recording errors
 - Suppose some proportion of callbacks are not recorded
 - It can be shown that estimates of the callback model parameters are biased.
 - Biases were generally low for the homogeneous β 's models
 - Biases were quite large for the heterogeneous β 's models – particularly for small values of π
- These models will not be considered further in the results.

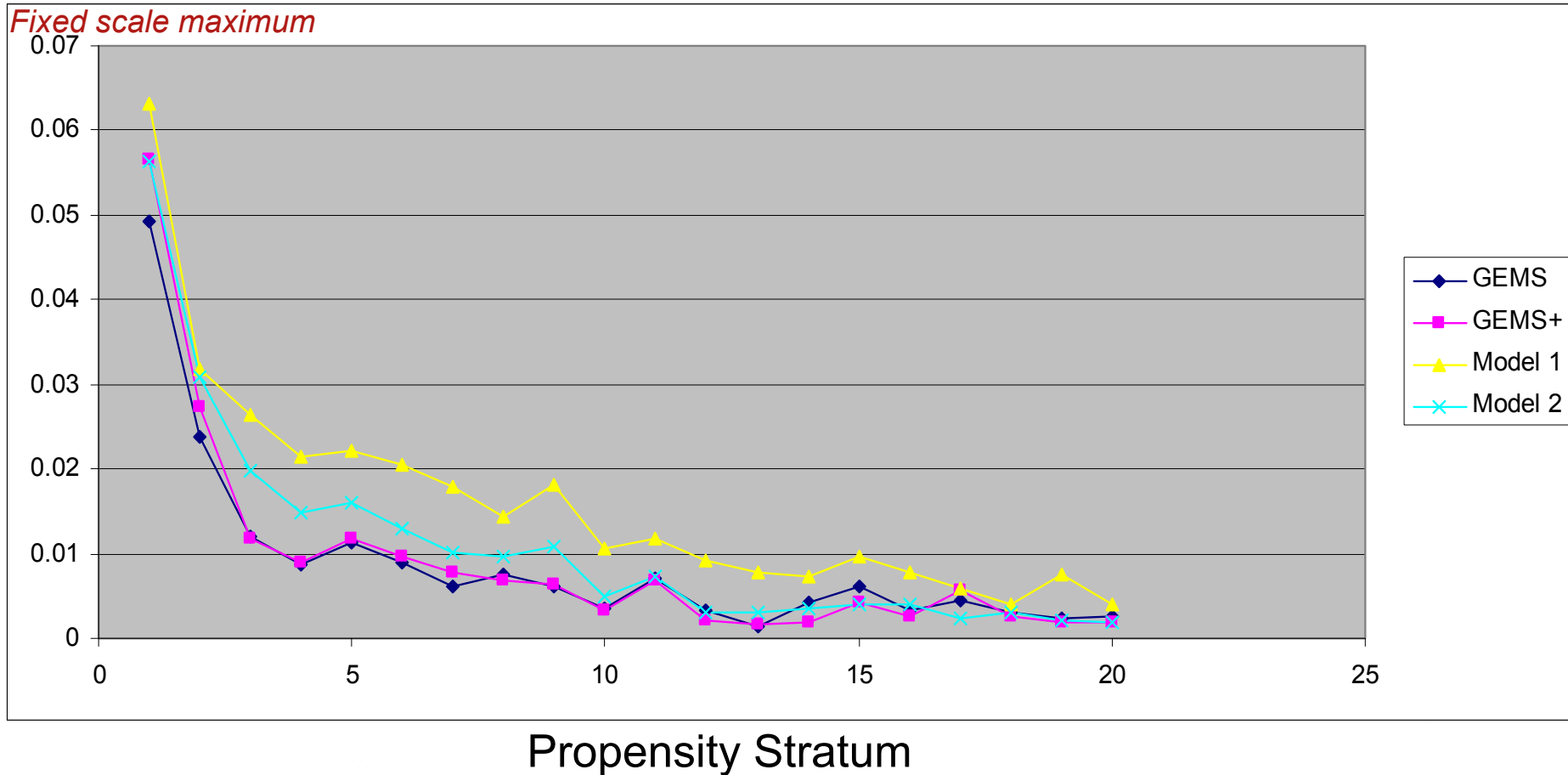
Average Bias for Four Models: RACE



Mod2 Provides for Change in Contact Probabilities after Initial Attempt

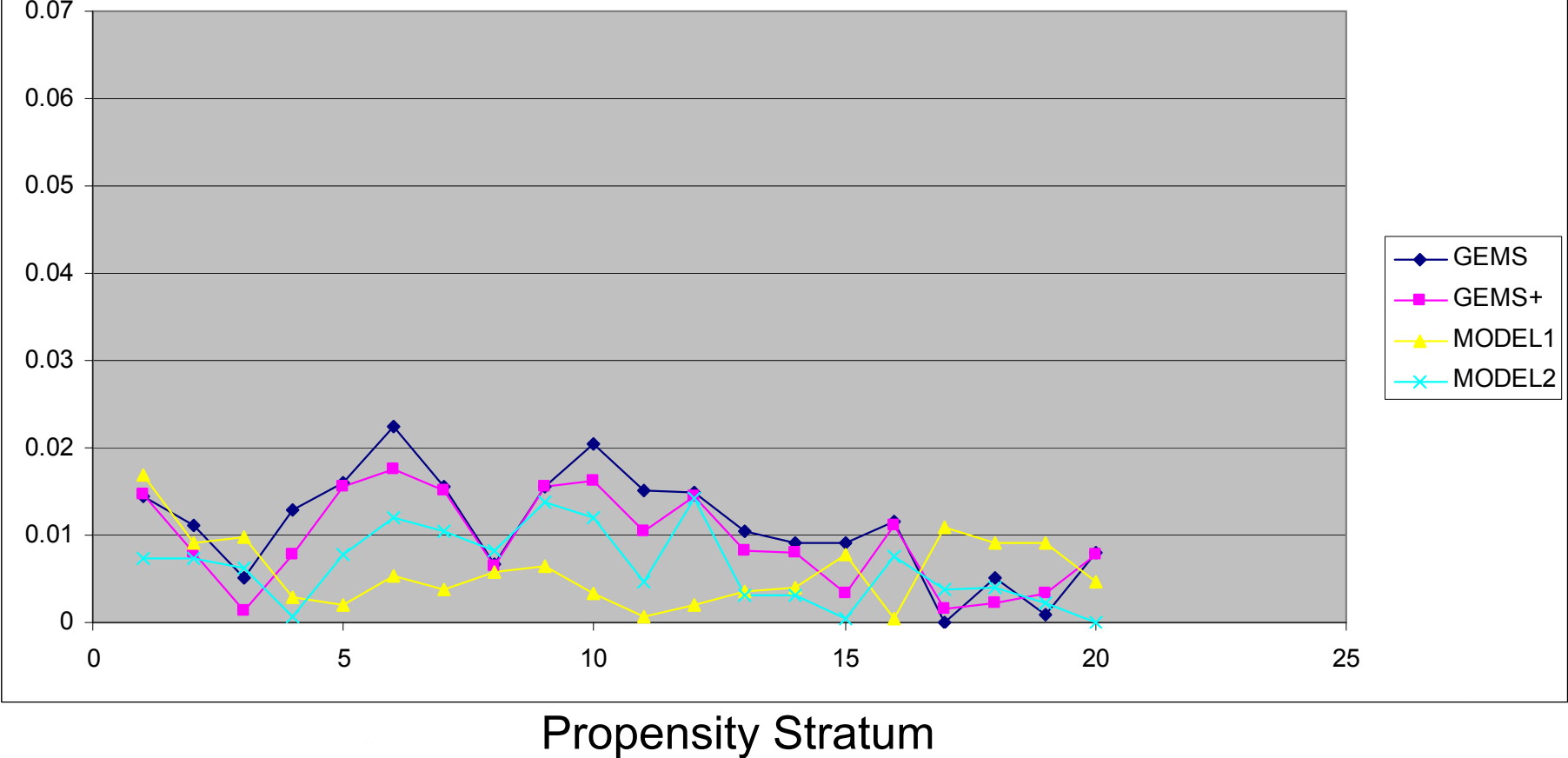


Average Bias for Four Models: AGE

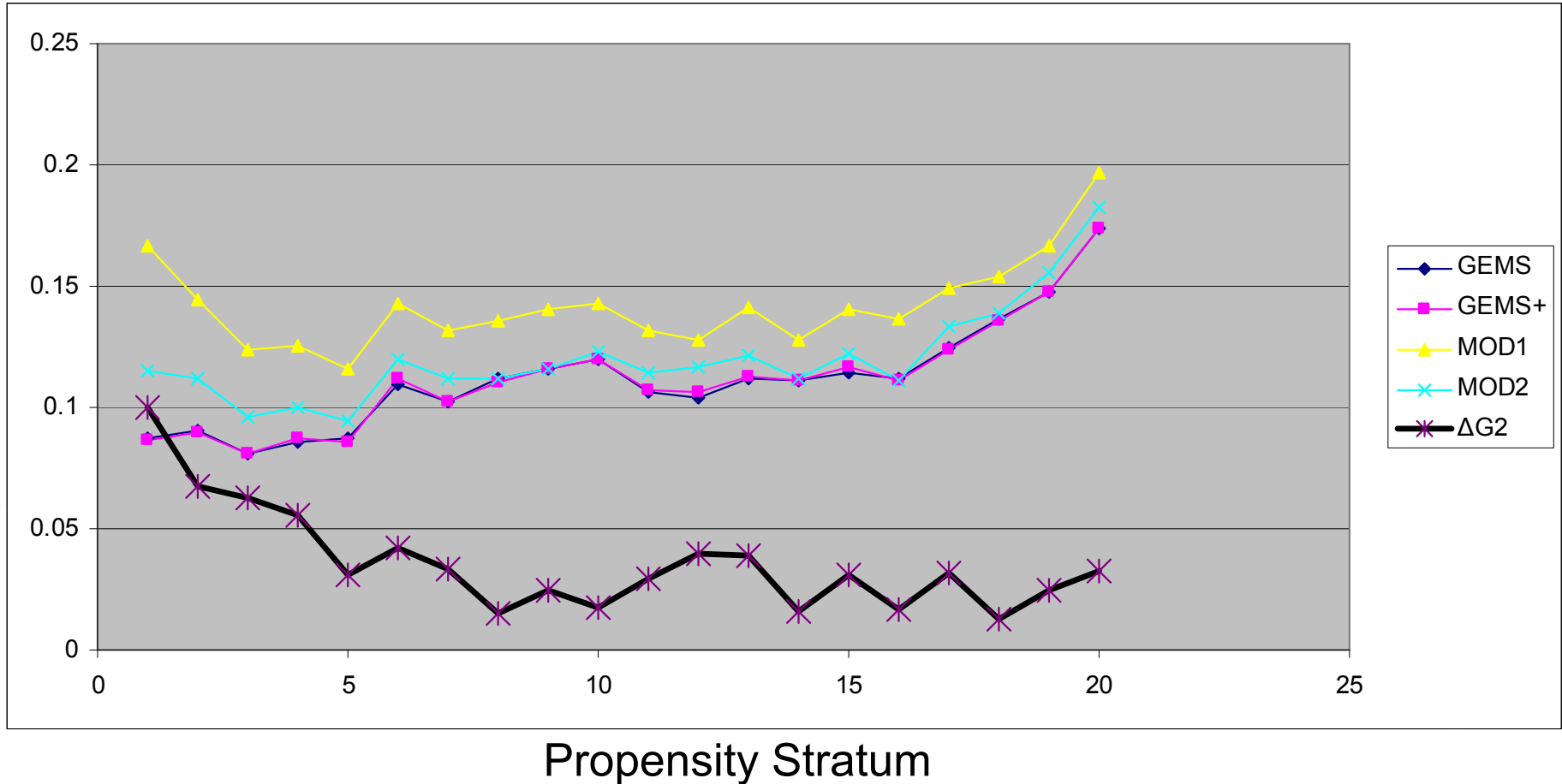


Average Bias for Four Models: SEX

Fixed scale maximum

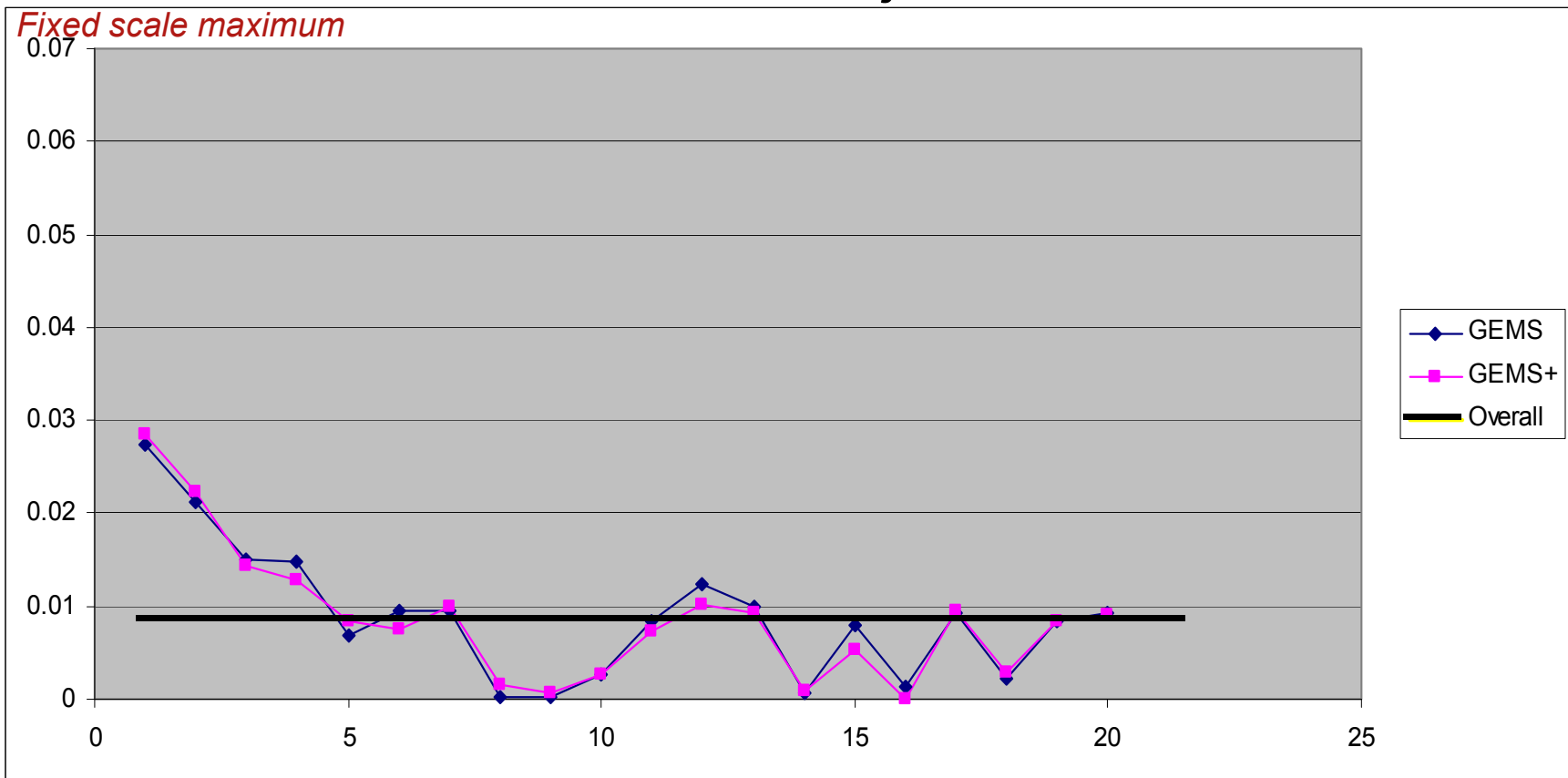


Estimates of Past Year Marijuana Use and ΔG^2 (Rescaled) by Propensity Group



Bias in GEM and GEM+ Adjustments Using Mod2 as the Gold Standard

Past Year Marijuana Use



Summary and Future Directions

Summary

- χ^2 NINR indexes performed well in these tests
- Can be applied post-survey weighting as a check on residual NINR bias
- Models with heterogeneous contact probabilities performed well
- Models with heterogeneous interview probabilities did not perform well
- Suspect the problem is errors in the callback data
- Surprisingly, the GEM+ model was also effective at eliminating NINR bias.
 - It outperformed the probability callback models for some estimates

Future Directions

Model Improvements

- Alternative definitions for call attempt, contact attempt and contact outcome
- Expand application of the models to other variables
- Consider modifications to field procedures for recording of call attempts

Other Applications

- Optimization of fieldwork (e.g., responsive design)
- Representivity measures for international surveys